

Nondiscrimination Statement

Discrimination is against the law.

OAK Surgery Center complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. OAK Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Oak Surgery Center provides free aid and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as qualified interpreters.

If you need these services, contact the Executive Director. If you believe that OAK Surgery Center has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Executive Director 6712 N. Convent St., Suite 200 Bourbonnais, IL 60914 Phone: (815)348-9500 Email: jpatterson@ibji.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Executive Director is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
800-368-1019, 800-537-7697 (TDD)

Complaints forms are available at http://www.hhs.gov/ocr/office/file/index.html

